**IBMhq Test Case Execution Report**

**Test Case Name:Send Response - 1  
Requirement Name: CX  
Execution Start Time:2020-08-09 14-51-19**

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| **TOTAL STEPS** | **STEPS PASSED** | **STEPS FAILED** | **OVERALL STATUS** | **DEFECT LIST** |
| 13 | 12 | 1 | Fail | 3 |

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| Step No:1 |
| Step Description: Click on Navigation Menu |
| Expected Result: Click on Navigation Menu |
| Actual Result: The Element: ClickIncidentsMenu is clicked |
| Status: Pass |
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| Step No:2 |
| Step Description: Click on Incidents |
| Expected Result: Click on Incidents |
| Actual Result: The Element: IncidentsMain is clicked |
| Status: Pass |
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| Step No:3 |
| Step Description: Click on Search |
| Expected Result: Seach the incident |
| Actual Result: The Element: ClickSearch is clicked |
| Status: Pass |
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| Step No:4 |
| Step Description: Double click and open the first Record |
| Expected Result: First Record to be opened |
| Actual Result: The Element: OpenRecord is double clicked |
| Status: Pass |
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| Step No:5 |
| Step Description: ClickMessages |
| Expected Result: ClickMessages |
| Actual Result: null |
| Status: Fail |
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